

Overview and Scrutiny
12th February 2007
Joint Performance & Financial
Management Report
End of Quarter 3 2006/07



Joint Report of Stuart Crowe County Treasurer
& Ann Campbell Head of Corporate Policy

Purpose of the Report

- 1 The report provides the Council's latest position for performance management following the end of the 3rd quarter 2006/07. It should be noted that due to the very tight timescale, a number of performance indicators are either estimates or not available and most do not include estimates for year-end outturn. This report is based on the data that have been provided to date.

Background

- 2 This reports back on the integrated financial and performance management report that was presented on 17th October 2006. It contains local and statutory indicators, an updated Corporate Scorecard and additional performance information by service. Financial information is to the end of November to feed into the revised budget for 2006/07. Comparisons are against the original budget agreed in February 2006. Where additional spending has been agreed reference is made in the text.

Performance Clinic held on 17th October – follow-up

- 3 Actions were circulated to CMT regarding issues raised at the October Clinic. The issues and their respective updates are shown in the following table.

Outcome / Issue	Issue	Officer	Update
Fewer Young People Offending Protect & Support Vulnerable Children LAA Stretch target	'Careworks' – Clarification to be sought regarding system being fit for purpose and to underline regular data reporting requirements.	David Williams	Meeting with Careworks MD / other YOTs in Dec. to discuss significant problems. Careworks promising upgrade etc early 2007. From Dec. - now have access to data warehouse for first time.
NHSS – Healthy Schools status Improve Health LAA Stretch Target	BS to confirm with C&YP staff municipal year nature of LAA reporting.	BS	Email sent to Alison Young on 25 th October advising her of reporting period.
Adult & Community Services Pls C4 – Active Borrowers CPA Culture Block	A&CS to highlight below lower threshold performance for future improvement	Gerald Tompkins	Issuing system amended to include all active borrowing. Marketing drive to increase no. of people registering. Performance has improved to 19.77 – although still below

Outcome / Issue	Issue	Officer	Update
			lower threshold for CPA. (20.4)
BV102 – Passenger transport journeys Environment Pls	To investigate the estimated decline in passenger journeys in relation to the improvement that was expected from Park & Ride and concessionary fares.	John Richardson	Continuing data delays and problems from operators. Q3 data is estimate and further decline in numbers. Current trend based on estimates is +35% for concessionary travel and -8% for other passengers. Park & Ride passenger numbers up to end Q3 were 538,761.
Complaints (& compliments)	To investigate possibility of quarterly tracking to understand trends (numbers, services, types of complaint). To include compliments next qtr.	BS	Discussed with Allison Mallabar. Compliments included this quarter. Specific information required on CMT needs with regard to complaints / compliments
BV156 – LA buildings with disabled access Capacity to Improve	Details regarding progress towards target to be included in Q3 report. Switch of focus to DDA noted.	BS	Email to Brian Robinson 24 th October. Detailed progress received and included in this report.





Tolerances / Milestones

- 4 To gain maximum impact of performance management intelligence from Performance Plus, the system requires tolerances and milestones to be set for targets. For BVPIs and other measures a zero tolerance is applied alongside graduated milestones, where appropriate, up to the year-end 2006/07.






Key to Tables

	increasing, improved performance		performance worse than target (outside tolerance)
	decreasing, improved performance		performance within tolerance levels
	decreasing, deteriorating performance		performance better than target (outside tolerance)
	increasing, deteriorating performance		
	no change		

Key to Quartile Positions

	bottom quartile
	third quartile
	second quartile
	top quartile

Key to Graphs

	Actual
	worse than target performance
	better than target performance
	Projection - 3 data points
	Projection - 8 data points

PERFORMANCE 2006/07 CORPORATE SCORECARD DOMAINS:

5 This section presents performance against our corporate scorecard domains.

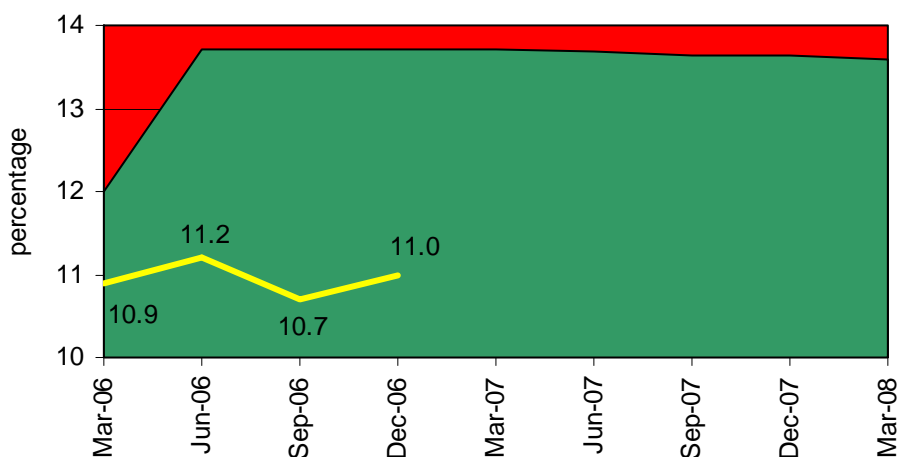
DELIVERY OF HIGH QUALITY SERVICES

PRIORITY FOR IMPROVEMENT 1 Protecting and Supporting Vulnerable Children

Fewer Children at Risk

To know if we are succeeding at this, we are measuring;

- **Re-registrations on the child protection register**



Actual	
11.00	

Target	
13.70	

Good performance for this indicator is low, and with current performance of 11, outturn continues to be better than target. It should be noted however that performance can be prone to fluctuation as re-registrations often include large sibling groups.

Better access for young people to mental health services

To know if we are succeeding at this, we are measuring;

- **Number participating in programmes to develop self-esteem and emotional well-being** – baseline and target due March 2007
- **Acute mental health referrals within 5 working days** – data have now been provided up to the half-year point with performance meeting its 100% target.
- **Non-acute mental health referrals within 15 working days** – likewise, performance for non-acute mental health referrals within 15 working days was 100% at the half year point.

Fewer young people offending

To know if we are succeeding at this, we are measuring;

- **% of young people who re-offend within 12 months** - Annual indicator (will be updated following the year-end)
- **Number of first time entrants to the youth justice system (LAA Stretch Target).** New data are available. From April to the end of September there were 523 first time entrants into the youth justice system in County Durham. This performance at the half-year point equates to just over half (50.4%) of the 2006/07 annual stretch target of 1037.

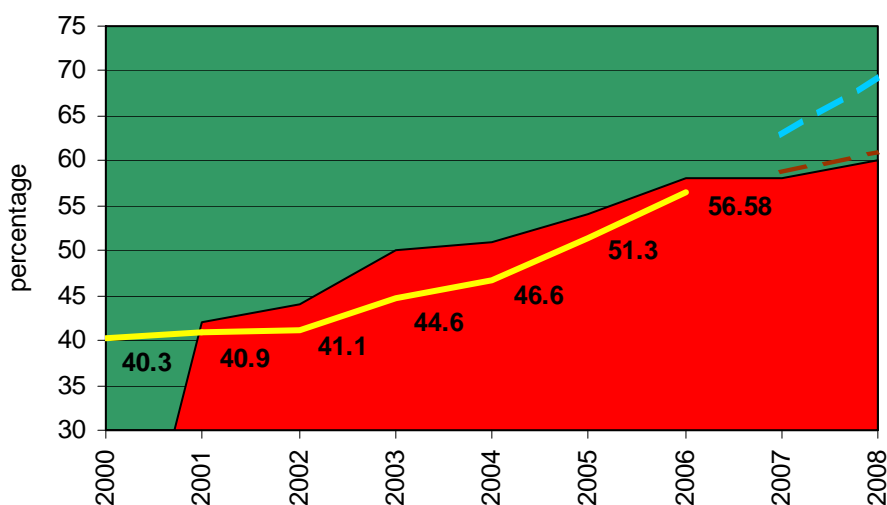
PRIORITY FOR IMPROVEMENT 2 Better Educational Attainment

We are now in receipt of final data following remarks and queries for the summer 2006 examination results. Performance Plus has been updated to reflect the revised information.

Better Educational Attainment at Key Stage 4

To know if we are succeeding at this, we are measuring;

- **% achieving 5 or more A*-C GCSE**

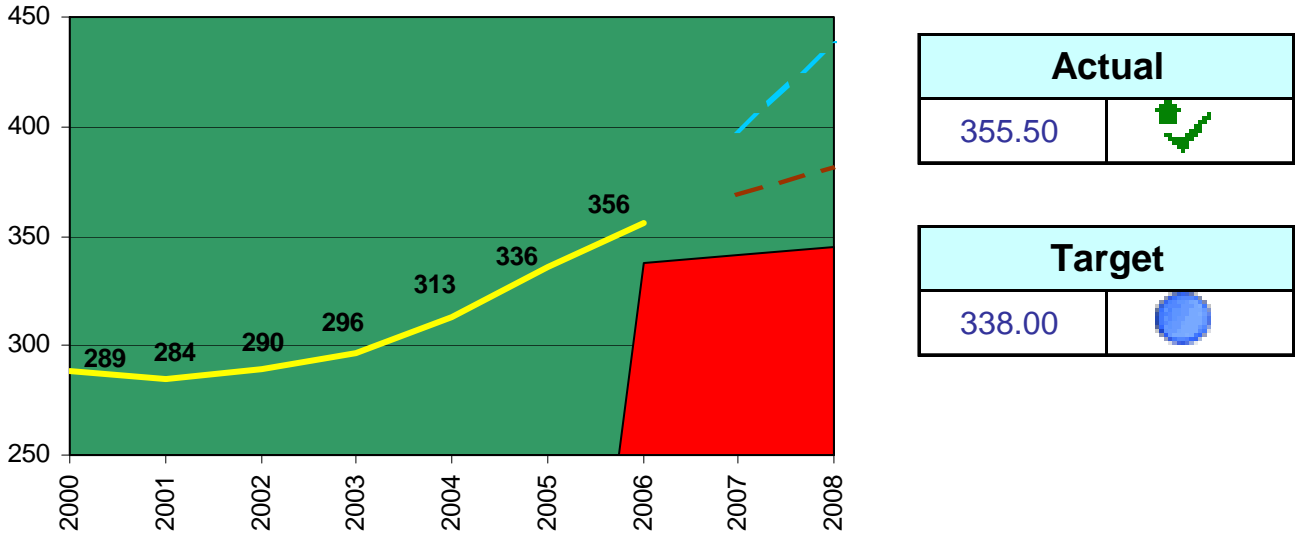


Quartile Position		
2003/04	2004/05	2005/06
Actual		
56.58	↑	
Target		
58.00	↓	

The final outturn for children achieving 5 or more A*-C GCSEs in the summer 2006 examinations, and our BVPI for 2006/07, is 56.58%. Despite not achieving the DFES target, performance has continued its improving trend, presently 16.28 percentage points better than the 2000 results.

National quartile positions are now available for 2005/06 and for this indicator performance of 51.3% placed Durham in the 3rd quartile. It should be noted that Durham's improvement over 2004/05 was 10.09 % whereas the average improvement for all other English authorities was 5.94%, and 8.33% for bottom quartile authorities.

- Average number of points at Key Stage 4 (LAA Stretch Target)**

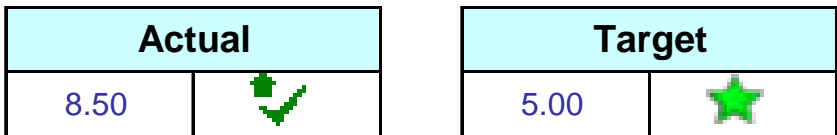


Following remarks for summer 2006 examinations, the average number of points at key stage 4 has improved further to 355.5. Performance for 2006/07 is more than 5% ahead of the LAA stretch target for this year.

Better Educational Attainment of Children Looked After

To know if we are succeeding at this, we are measuring;

- % of children leaving care with 5 or more GCSEs A*-C**

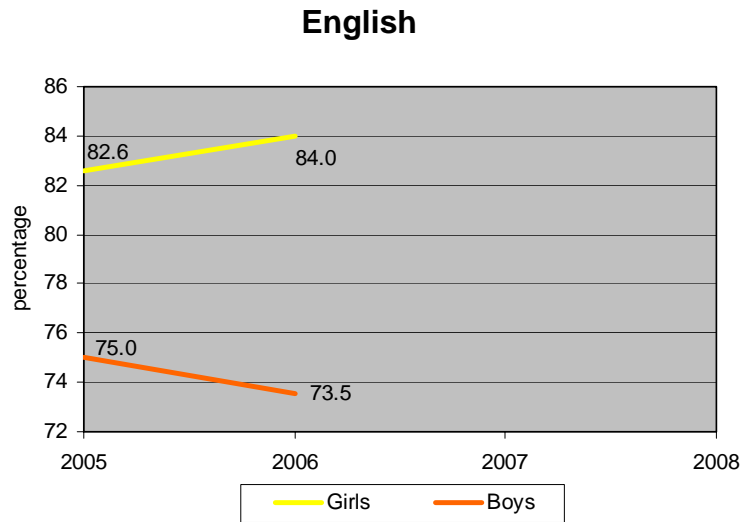
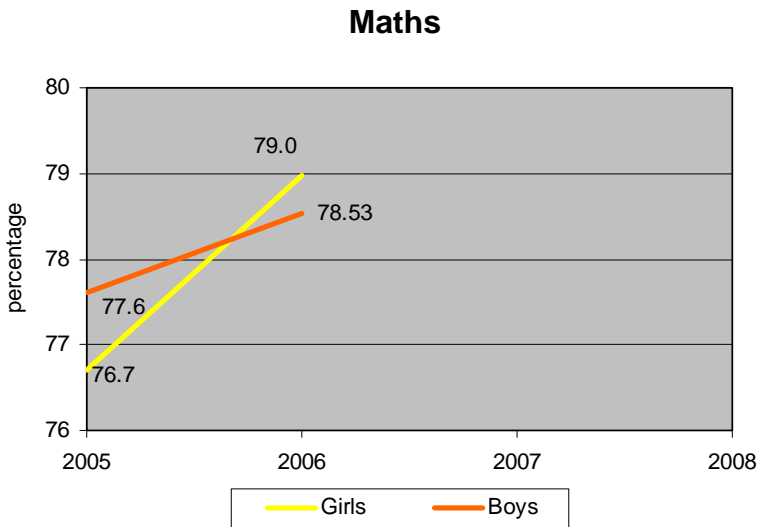


Final performance for this indicator has improved further to 8.5%, well ahead of the 5% target for this group for 2006/07.

Narrowing the Gap – Boys and Girls at Keystage 2

To know if we are succeeding at this, we are measuring;

- **Achievement of girls / boys at Level 4, Keystage 2 Maths and English.**



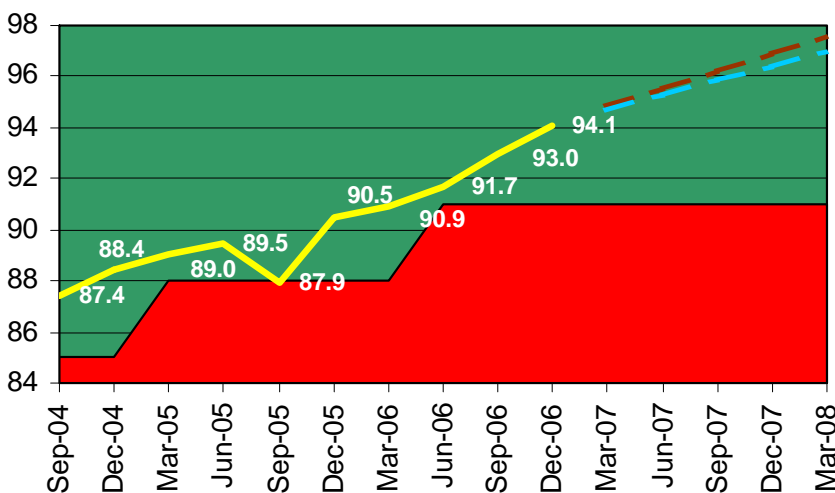
Following the finalisation of data for summer 2006 results, the gap between girls and boys for KS2 Maths is 0.47 percentage points. Girls are out-performing boys by 10.51 percentage points at KS2 English.

PRIORITY FOR IMPROVEMENT 3 Protecting and Supporting Vulnerable Adults

Improved opportunities, choice and independence

To know if we are succeeding at this, we are measuring;

- **% equipment delivered and adaptations made within 7 days**



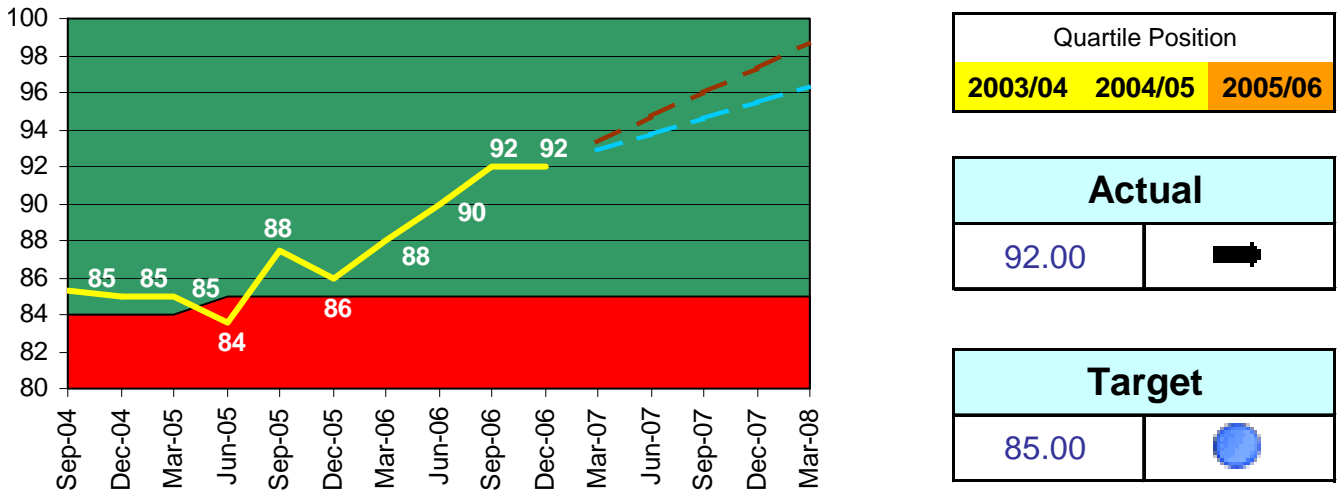
Quartile Position		
2003/04	2004/05	2005/06

Actual	
94.10	✔

Target	
91.00	●

With the exception of September 2005, this indicator has shown continual quarter-on-quarter improvement. Performance is 3.6 percentage points higher than at the same time 12 months ago and is performing better than target. National comparison is not possible as this PI was not quartiled by the Audit Commission for 2005/06. However, this PI is also a PAF indicator and current performance lies within the "Very Good" dark green banding.

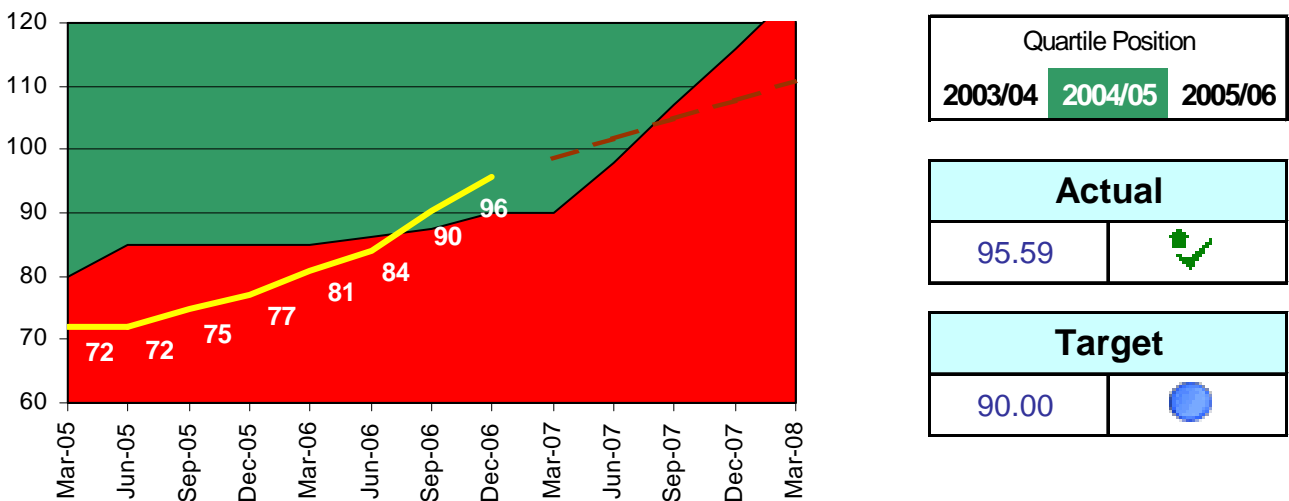
• **Acceptable wait for care packages**



During the last 12 months, 92% of new older clients experienced completion of assessment to provision of all services in the care package within four weeks. Performance has improved by 6.1 percentage points compared to the same time last year and is better than target. This rate of improvement has been quicker in recent months.

2005/06 outturn resulted in a drop from second to third quartile for this indicator. Durham's performance from 2004/05 to 2005/06 improved by 2.61% whereas the average improvement for all authorities was higher at 4.44%.

• **Adults receiving direct payments (LAA Stretch Target)**



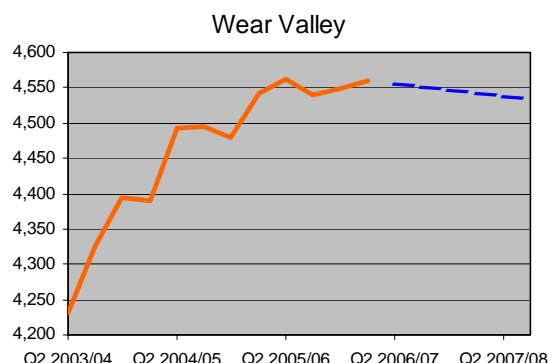
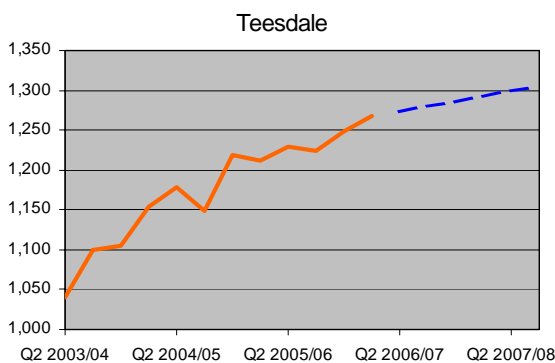
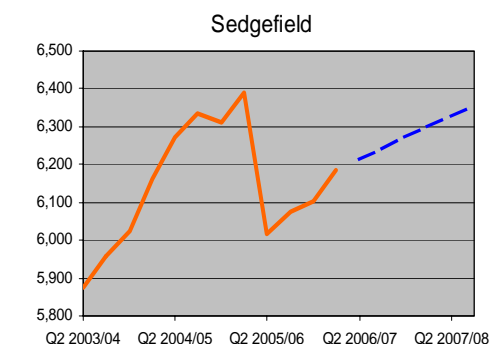
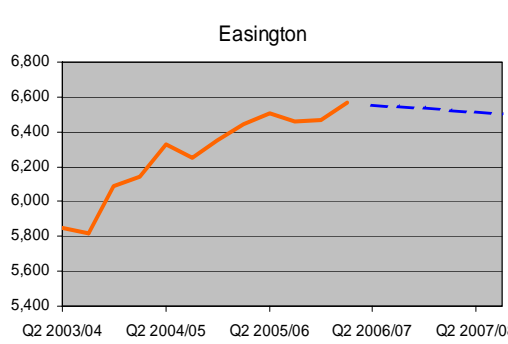
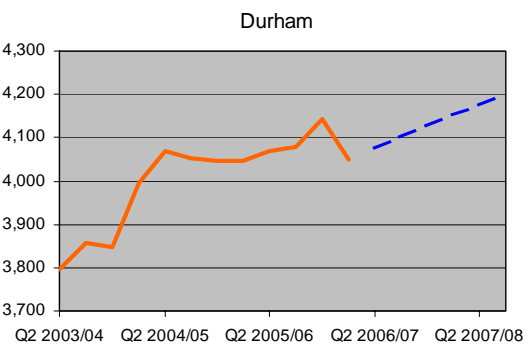
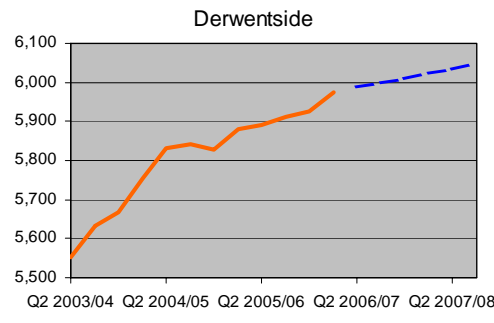
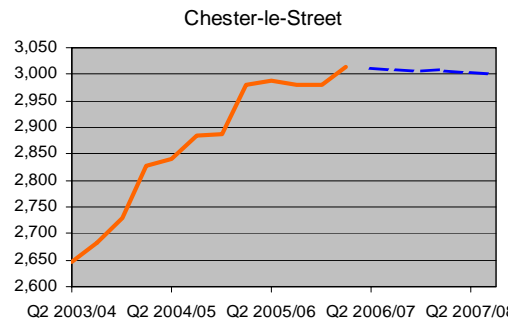
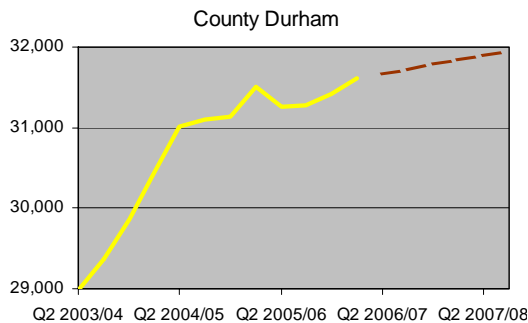
95.6 adults and older people per 100,000 population received direct payments during the 12 months ending 31 December 2006. Performance has improved at a steady rate and is 18.4 percentage points higher compared to the same time last year and is better than target. Quartile thresholds have been produced for this indicator but it should be noted that the data do not appear to be reliable.

• **Older people in receipt of council tax benefit (LAA Stretch Target)**

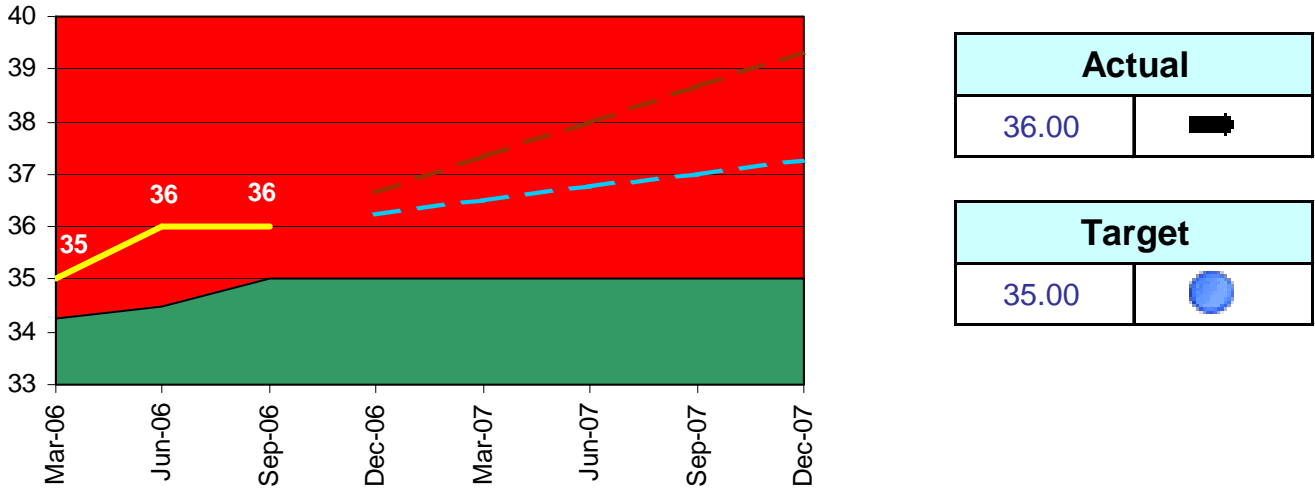
At 30 June 2006, 31,618 people over the age of 60 were in receipt of council tax benefit. This is an increase of 120 people since 30 June 2005. An overview of the district information can be seen below.

	30-Jun-05	30-Jun-06	Change	% of Total at 30 June 2007
Chester-le-Street	2,981	3,013	32	9.5%
Derwentside	5,879	5,976	97	18.9%
Durham	4,047	4,051	4	12.8%
Easington	6,447	6,567	120	20.8%
Sedgefield	6,390	6,184	-206	19.6%
Teesdale	1,211	1,267	56	4.0%
Wear Valley	4,543	4,560	17	14.4%
Total	31,498	31,618	120	

The graphs below show future projections based on the last 3 data points.



- % receiving intensive homecare

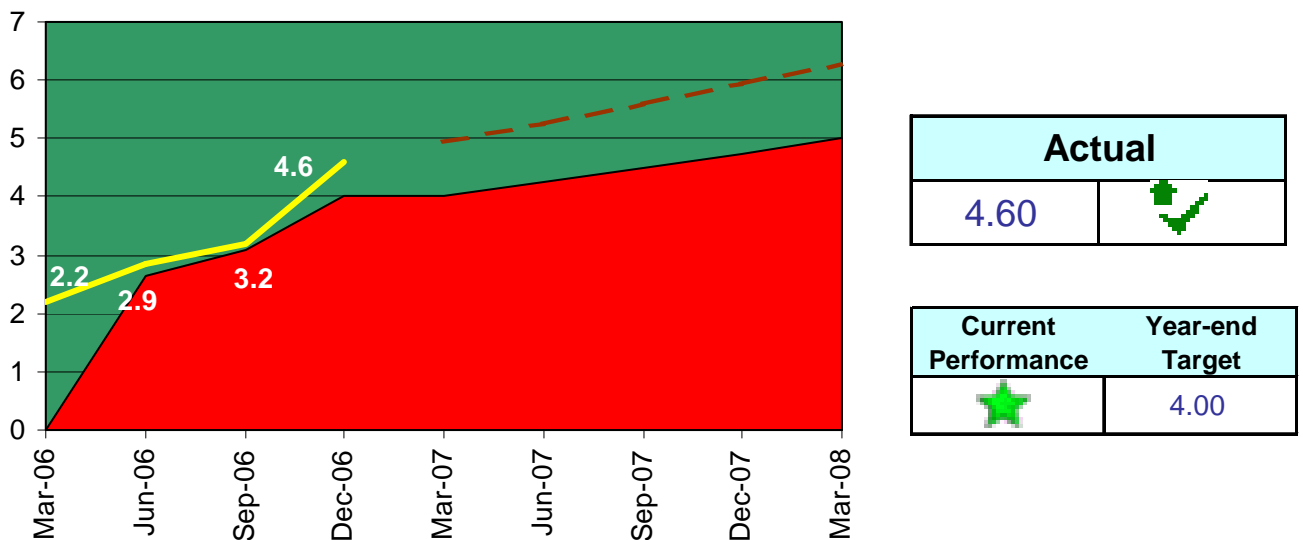


This indicator measures households receiving intensive homecare (more than 10 hours and 6 or more visits per week) as a proportion of households receiving intensive home and residential care. The indicator is calculated using a sample week. Although remaining static during quarter 3 performance continued to exceed target.

Improved employment opportunities for people with learning disabilities

To know if we are succeeding at this, we are measuring;

- % of people with learning disabilities (known to the council) in work



Performance of this indicator is continuing to improve. During the last nine months, performance has more than doubled and is ahead of the year-end target for 06/07.

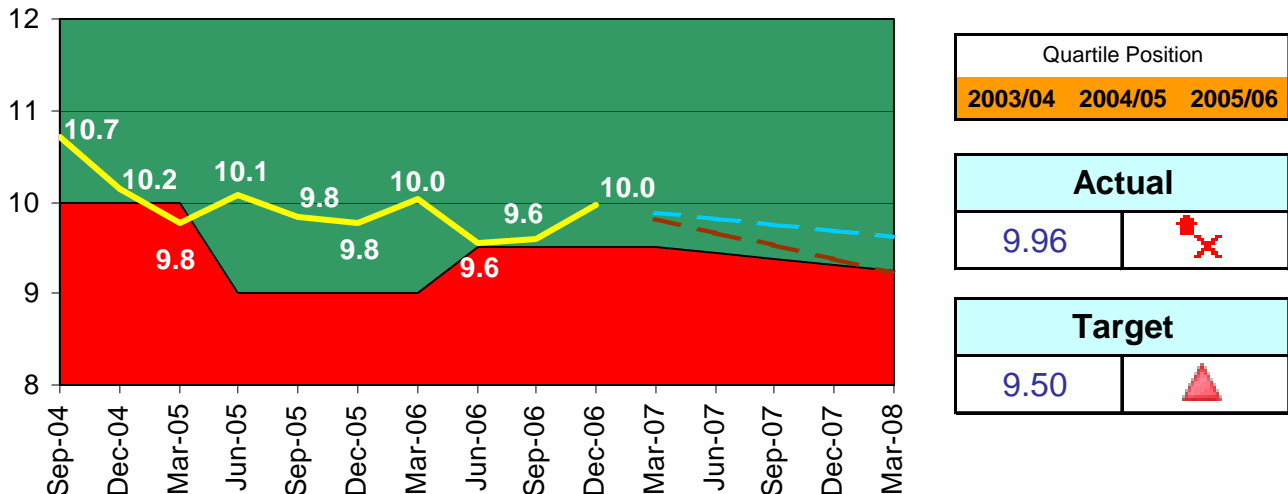
PRIORITY FOR IMPROVEMENT 4

Improving Health

Reduction in County Council Sickness

To know if we are succeeding at this, we are measuring;

- **Number of days / shifts lost due to sickness**



142,653.07 days were lost due to sickness between 01 January 2006 and 31 December 2006, equating to 9.96 days per full-time equivalent. A quarter 3 breakdown by service is available as Appendix 9 of the supporting documentation,

Performance of 9.76 days for 05/06 placed this authority in the 3rd quartile for this indicator.

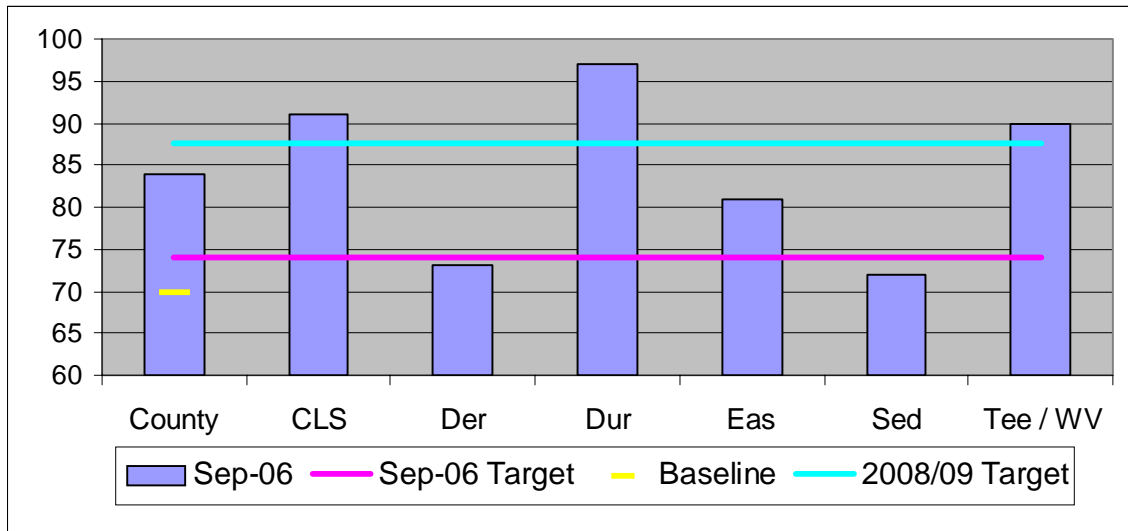
More children eating and drinking healthily and involved in physical activity inside and outside school

To know if we are succeeding at this, we are measuring;

- **% of primary schools achieving new National Healthy Schools Status (NHSS) (LAA Stretch Target)**
latest data is 30 September 2006.

- **Number of children taking up sport (LAA Stretch Target)**

The LAA outcome is to increase numbers of children aged 7 -14 taking up sporting opportunities. Children spending a minimum of 2 hours on high quality sport & PE (within and beyond the curriculum) has increased from the baseline of 70% to 84%. This surpasses the 06/07 and 07/08 targets and is 3 percentage points below the final LAA stretch target of 87% for 2008/09. Progress has been slower in some areas than others. The graph below provides a breakdown by school sports partnership.



The County figure for this indicator (for 5 – 16 year olds) is a key threshold indicator (C16) for the CPA Culture Block. The results of the September 2006 Survey are included in the block score for CPA 2006. Performance has improved from the baseline to achieve 84.6% for this age group across the county. In terms of CPA, this performance is 4.6% above the upper threshold.

Reduction in the number of people smoking

To know if we are succeeding at this, we are measuring;

- **Adult smoking rate** – reported annually – to be updated after end March 2007

- **Number of 4-week smoking quitters using NHS service (LAA Stretch Target)**

Performance for the number of 4-week smoking quitters attending NHS smoking cessation services is reported quarterly and by its very nature, cannot be produced until 28 days have elapsed following the end of the quarter. The following table shows the latest reported data (1 April 2006 to 30 September 2006) for this indicator with the strongest quarter historically still to come (post Christmas).

	01-Apr-06 to 30-Sep-06	Annual Target
Derwentside	247	610
Durham & Chester-le-Street	406	1,019
Durham Dales	325	700
Easington	487	730
Sedgefield	345	709
Total	1,810	3,886

Reduction in teenage pregnancies

To know if we are succeeding at this, we are measuring;

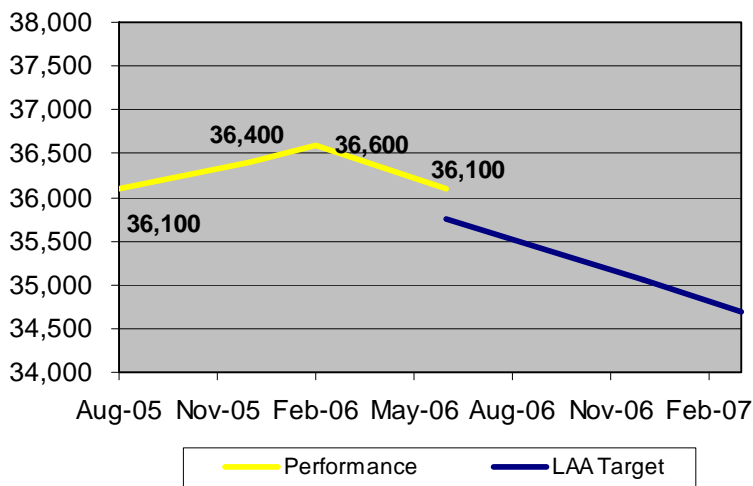
- **The number of teenage pregnancies per 1,000 female population 15-17 years old.** (latest data is 2004).

PRIORITY FOR IMPROVEMENT 5 Promoting Economic Well-being

Reduction in the level of worklessness

To know if we are succeeding at this, we are measuring;

- **Number of Incapacity Benefit Claimants (LAA Stretch Target)**



Actual	
36,100	✓

Target	
35,750	▲

Data relating to this indicator is obtained from the Department for Works and Pensions Benefit Claimant Count and predates the start of our Local Area Agreement. Intervention started on the 1 April 2006 and the impact was expected from quarter 3. The number of incapacity benefit claimants has decreased by 1.4% (500 claimants) between February 2006 and May 2006.

Increased entrepreneurial activity

To know if we are succeeding at this, we are measuring;

- **Number of new VAT registrations (LAA Stretch Target)** (latest data is 2004).

More people with the skills to meet current and future business needs

To know if we are succeeding at this, we are measuring;

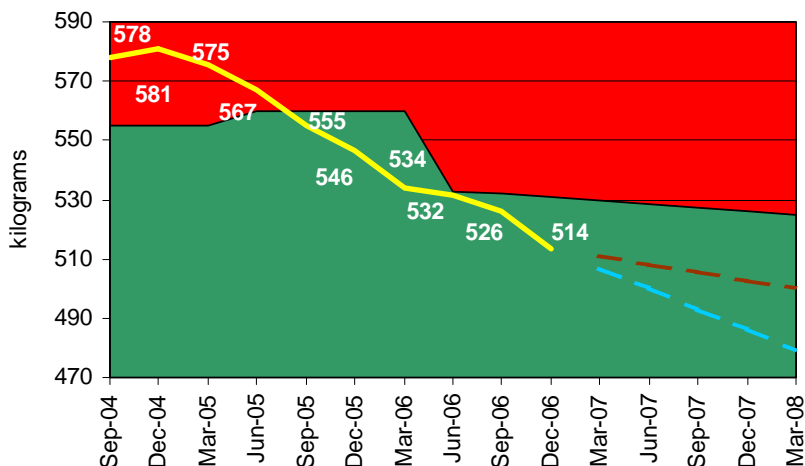
- **NVQ Level 2 (LAA Stretch Target)** (latest data is December 2005)
Performance of this indicator is calculated from the annual population survey.

PRIORITY FOR IMPROVEMENT 6 Improving the Quality of the Environment

Less waste collected

To know if we are succeeding at this, we are measuring;

- **Household waste collection** (estimate)



Quartile Position	
2003/04	2004/05
Actual	
513.62	✓
Target	
531.00	●

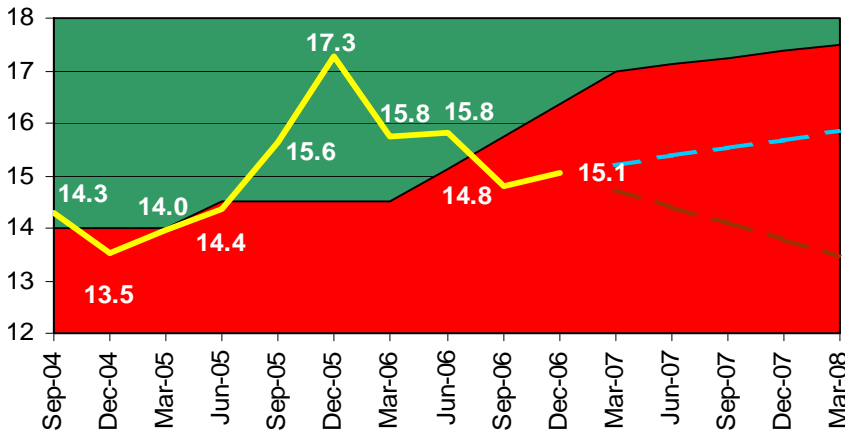
The downward trend within target performance has continued. Final outturn for 05/06 placed Durham in the bottom quartile for this PI. Compared to 04/05 we reduced the amount of household waste collected by 7.16% and the average improvement for all other English authorities was 1.46%.

Less waste sent to landfill

To know if we are succeeding at this, we are measuring;

Estimates	Actual		Target	
Tonnage - waste recycled	38,624.7	✗	44,871.9	▲
Tonnage - waste composted	36,009.3	✓	28,640.8	★
Tonnage - waste landfilled	181,760.5	✓	193,873.5	●

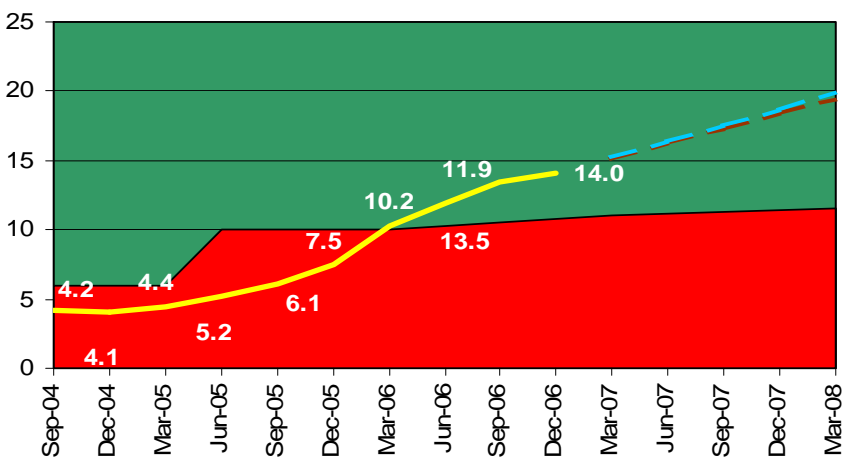
Household waste recycled (estimate)



Quartile Position		
2003/04	2004/05	2005/06
Actual		
15.05	↓ ✓	
Target		
16.38	▲	

Recycling improved from 14.1% in 2004/05 to 15.75% in 2005/06. This equates to an 11.7% improvement whereas the average improvement for all other English authorities was 15.71% and we remain in the third quartile.

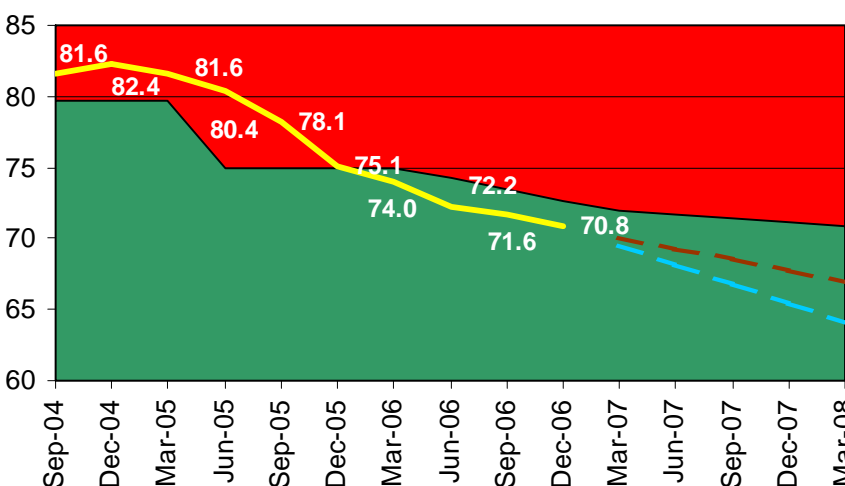
Household waste composted (estimate)



Quartile Position		
2003/04	2004/05	2005/06
Actual		
14.03	↓ ✓	
Target		
10.75	★	

Recycling improved from 4.38% in 2004/05 to 10.23% in 2005/06. This 133% improvement resulted in a move from third to second quartile. The average improvement for all English authorities was 39.05%.

Household waste landfilled (estimate)



Quartile Position		
2003/04	2004/05	2005/06
Actual		
70.83	↓ ✓	
Target		
72.68	●	

2004/05's outturn was improved by a 9.23% reduction in the amount of household waste collected (compared to an average improvement for all English authorities of 8.82%). This improvement resulted in a move out of the bottom quartile to the third.

Footpaths in better condition

To know if we are succeeding at this, we are measuring;

- **Condition of surface footway** Annual indicator (to be updated Mar-07)

Quartile Position		
2003/04	2004/05	2005/06

Improved performance in 2005/06 resulted in a move out of the bottom quartile into the third. Durham's improvement was -39.13% whereas the average improvement for other authorities was -7.43%.

USE OF RESOURCES

Corporate Scorecard - Use of Resources										
2004/05 year end	2005/06 year end	Change since 04/05	PI Ref	PI Description	2006/07 Target	Q1 2006/07	Q2 2006/07	Q3 2006/07	Q4 2006/07	Current Status
N/a	N/a	N/a	KPI UOR 01	% revenue over / under spend	1.00	-35.00	-18.00	-18.00	0.00	▲
N/a	N/a	N/a	KPI UOR 02	% capital over / under spend	10.00	70.00	-32.00	-24.00	-8.00	▲
N/a	N/a	N/a	KPI UOR 03	% headcount change	1.00	-8.00	-1.00	N/a	N/a	N/a
N/a	N/a	N/a	KPI UOR 04	% debt outstanding > 3 months	N/a	40.00	24.00	33.00	25.00	N/a
N/a	N/a	N/a	KPI UOR 05	achievement of annual efficiency statement target	Yes	Yes	Yes	Yes	Yes	●
25.80	22.19	✗	KPI UOR 06	% reduction in non-operational estate	N/a	22.19	22.19	N/a	N/a	N/a
89.38	93.22	✔	BV 8	Invoices paid within 30 days	95.00	93.82	93.41	93.48	N/a	▲

- Revenue variation is below target but this is due to the timing of grant income and phasing of budgets. At year end, the projection suggests this will be well within target.
- Capital is currently under spent due to timing of projects. By year end it is anticipated that this will be back on target.

CAPACITY TO IMPROVE

Corporate Scorecard - Capacity to Improve										
2004/05 year end	2005/06 year end	Change since 04/05	PI Ref	PI Description	2006/07 Target	Q1 2006/07	Q2 2006/07	Q3 2006/07	Q4 2006/07	Current Status
2.00	3.00	✔	BV 2a	Equality Standard Level	3.00	3.00	3.00	3.00	3.00	●
63.00	74.00	✔	BV 2b	The duty to promote race equality	90.00	74.00	74.00	84.00	84.00	▲
41.80	44.12	✔	BV 11a	Top 5%: Women	46.00	43.98	45.78	N/a	N/a	N/a
1.54	0.77	✗	BV 11b	Top 5%: BME	0.85	0.99	1.37	N/a	N/a	N/a
N/a	2.90	N/a	BV 11c	Top 5%: with a disability	3.10	3.16	3.54	N/a	N/a	N/a
9.76	10.03	✗	BV 12	Days / shifts lost to sickness	9.50	9.55	9.59	9.96	N/a	▲
0.93	0.97	✗	BV 14	Early retirements	0.85	0.88	1.05	N/a	N/a	N/a
0.24	0.30	✗	BV 15	Ill health retirements	0.25	0.22	0.16	N/a	N/a	N/a
1.90	1.17	✗	BV 16a	Disabled employees	2.00	1.24	1.43	N/a	N/a	N/a
0.50	0.60	✔	BV 17a	% Ethnic minorities employees	0.70	0.60	0.59	N/a	N/a	N/a
35.09	50.00	✔	BV 156	% LA public buildings - disabled access	55.00	50.00	50.89	53.63	55.00	▲
94.70	100.00	✔	BV 157	% e-government	100.00	98.27	98.14	90.24	N/a	▲
28.12	28.58	✗	BV 174	Racial incidents per 100,000 pop.	35.00	32.61	36.20	34.61	N/a	★
100.00	100.00	➡	BV 175	Racial incidents - further action	100.00	100.00	100.00	100.00	N/a	●

- 6 3 out of 7 indicators (43%) being reported for Capacity to Improve at this time are on target. Corporate Health Indicators – data are not available for Q3 due to the move from Open Door to Resource Link.
- o BV2a External validation of our achievement of level 3 of the Equality Standard was confirmed in November
 - o BV2b Performance has improved this quarter to 84%. However, no further improvement is expected this year and the target of 90% will not now be achieved. Further improvement requires partnership with the Darlington & Durham County Racial Equality Council who has gone through significant organisational changes this year, including loss of key senior staff.
 - o BV156 The third quarter percentage for BVPI 156 is 53.63%. This is progressing toward our annual target for 2006/07 of 55%. Works are commissioned for DDA improvements to two further properties which will allow us to meet our 55% target by 31 March 2007.
 - o BV157 124 additions have been included in the PID list. This has the affect of reducing performance against this local BVPI and has generated work for services to carry out early in 2007.
 - o BV12. The number of days lost to sickness has increased during quarter 3. See page 10 of this report for further details.

COMMUNITY ENGAGEMENT

Corporate Scorecard - Community Engagement							
2004/05 year end	2005/06 year end	Change since 04/05	PI Ref	PI Description	2006/07 Target	Q3 2006/07	Current Status
52.00	52.00	➡	BV 3	Satisfaction - council overall	60.00	48.00	▲
35.00	35.00	➡	BV 4	Satisfaction - complaint handling	60.00	33.00	▲
87.00	81.00	✖	BV 90c	Satisfaction - civic amenity site	90.00	81.00	●
45.00	45.00	➡	BV 103	Satisfaction - transport info	55.00	44.00	▲
53.00	53.00	➡	BV 104a	Satisfaction - buses - all	55.00	56.00	●
59.00	60.60	✔	BV 104b	Satisfaction - bus users	N/a	60.60	N/a
85.70	85.70	➡	BV 111	Satisfaction - planning apps	86.00	77.00	▲
70.50	N/a	N/a	BV 118a	Satisfaction - found books	N/a	N/a	N/a
75.30	N/a	N/a	BV 118b	Satisfaction - reservations	N/a	N/a	N/a
97.90	N/a	N/a	BV 118c	Satisfaction - library information	N/a	N/a	N/a
69.20	70.00	✔	BV 119b	Satisfaction - library users	N/a	70.00	N/a
40.00	N/a	N/a	BV 119c	Satisfaction - museum users	N/a	32.00	N/a
96.70	97.10	✔	PLSS 07	Satisfaction - libraries - % users >16	94.00	97.10	●
73.50	73.50	➡	PLSS 08	Satisfaction - libraries - % users <16	77.00	N/a	N/a
61.30	65.70	✔	E14	Satisfaction - passenger transport info	N/a	65.70	●
92.30	91.50	✖	E30	Satisfaction - trading stds	75.00	91.60	★
89.00	81.30	✖	E31	Satisfaction - trading stds (business)	75.00	85.50	★

NB. Targets for 06/07 Community Engagement BVPIs were set following the last Best Value User Surveys in 2003/04.

This table contains data from the 2006/07 Best Value User Surveys. With almost a 50% response rate from the 6000 random addresses selected for the General survey, the data are robust and within acceptable confidence intervals. The overall trend from the General survey is disappointing although there is anecdotal evidence that other authorities are experiencing similar falls in satisfaction levels. The picture will become clearer when full national comparison is made available with quartiles.

- BV3 Satisfaction with the council overall has fallen to 48% $\pm 2\%$
- BV4 Satisfaction with complaint handling has fallen to 33% $\pm 4\%$
- BV90c (CPA key threshold indicator for ENV block) Satisfaction with civic amenity sites has fallen 6 percentage points to 81% $\pm 2\%$. This performance lies between the upper and lower thresholds for CPA purposes.
- BV104a Satisfaction of all respondents with bus services has improved by 3 percentage points to 56% $\pm 2\%$
- BV104b (CPA key threshold indicator for ENV block) Satisfaction of bus users. Performance has improved to 60.6% $\pm 2.2\%$ from 59% in 2003/04. Performance lies between the upper and lower thresholds for CPA
- BV111 (Planning Survey) Satisfaction with planning applications has fallen to 77% but it should be noted that respondent numbers are so low (13) that the confidence level is $\pm 22.9\%$.
- BV119b Satisfaction of library users improved from 69% in 2003/04 to 70% $\pm 2\%$ in 2006/07.
- BV119c Satisfaction of museum users fell by 8% to 32% $\pm 2\%$. However it is hoped that further work can be carried out on the dataset to identify satisfaction of those respondents who have used museums in the last year (mirroring the method used for some key threshold indicators by the Audit Commission for CPA)
- PLSS7 (CPA key threshold indicator for Culture Block – CIPFA Plus Survey) Satisfaction of library users aged over 16 years. Performance has improved to 97.1% and lies above the upper threshold for CPA purposes
- E14 (CPA key threshold indicator for ENV Block) Satisfaction of users of passenger transport information. Performance has improved to 65.7% $\pm 3.3\%$ and lies between the upper and lower thresholds for CPA purposes.
- E30 and E31 (CPA key threshold indicators for ENV Block) Satisfaction of individuals and businesses with Trading Standards. Both indicators are performance well above the upper threshold limit of 75%.

Data Quality Issues

See separate report on Best Value Audit Reports 2006/07

Supporting Documents

- 7 Not all key performance indicators for the authority are included in our corporate scorecard which, for service delivery, focuses on our priorities for improvement. The attached Supporting Document contains relevant information about the council's current position in relation to finance, performance, complaints and compliments.

Recommendations

Overview and Scrutiny are recommended:

- a) To note the performance against the Corporate Scorecard following the end of the third quarter 2006/07.
- b) to note the budget position as at 30th November 2006
- c) to note the performance of the Council's short-term investments to the 30th November 2006.

- d) to note the capital budget position as at 30th November 2006 and the Prudential indicators for subsequent financial years

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Appendix 1: Implications

Finance – Value for Money

Financial Reports are included in this report

Staffing

The report contains Best Value Performance Indicators for Corporate health

Equality and diversity

BVPIs for corporate equalities and diversity included in this report.

Accommodation

N/a

Crime and disorder

BVPIs regarding crime and community safety

Sustainability

Sustainability matters are considered in our performance management

Human rights

N/a

Localities and Rurality

N/a

Young people

This report contains performance indicators for children and young people

Consultation

N/a

Health

Indicators to improve health are considered in this report.